

## **Erik D. Tiggs**

1035 Streamside Dr. Cedar Hill, TX 75104  
(214) 448-2154 uptempocourier@outlook.com

### **Objective**

Experienced logistics and operations professional with over 15 years of experience in shipping, warehouse leadership, delivery, and customer service. Proven ability to lead teams, manage schedules, and maintain high efficiency in fast-paced environments. Seeking a leadership role where I can utilize my skills in team management, operations, and logistics to contribute to organizational success.

### **Education**

Mountain View College Associate of Science, 2015

### **Professional Experience**

#### **AT-PAC Shift Lead (Shipping/Receiving) August 2020 Present**

- Supervise daily warehouse operations, managing scheduling for multiple shifts.
- Oversee new hire training and onboarding processes.
- Prepare and submit payroll using Luperlink software.
- Operate stand-up pallet jack for loading and unloading freight.

#### **Southern Star (Amazon Contractor) Delivery Driver July 2018 July 2020**

- Delivered Amazon packages to residential and commercial locations with a focus on timeliness and safety.
- Used handheld devices for scanning and navigation.
- Lifted, sorted, and handled packages efficiently in a high-volume setting.

#### **LSO Final Mile Delivery Driver August 2016 June 2018**

- Accurately handled and sorted freight using handheld scanning devices.
- Maintained a professional and friendly demeanor with customers while delivering packages.

#### **Disability Services of The Southwest Personal Care Attendant December 2009 July 2016**

- Provided in-home assistance for disabled clients with daily activities.
- Supported clients independence while ensuring health and safety needs were met.

#### **Lone Star Overnight Amazon Delivery Driver April 2013 December 2014**

- Managed large package deliveries using 32 bobtail trucks and 53 trailers.
- Delivered ~70 packages per shift while maintaining detailed delivery records.
- Operated handheld devices and followed route maps efficiently.

#### **Global Source Solutions Security Officer November 2010 March 2013**

- Patrolled automobile auction yards and perimeter to ensure buyer safety.
- Recorded detailed activity logs and managed yard access control.

#### **Payless Shoe Store #39 Smiles Leader December 2008 October 2010**

- Acted as shift lead in managers absence.
- Managed cash handling, deposits, and district reporting.
- Led customer service improvement and handled opening/closing duties.

#### **UPS (Part-Time) Package Handler May 2008 November 2008**

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- Loaded and unloaded freight in fast-paced warehouse environment.

### **Skills**

- Team Leadership & Training
- Warehouse Operations
- Delivery Logistics
- Time Management
- Equipment Handling (Pallet Jacks, Delivery Vehicles)
- Customer Service
- Microsoft Office & Luperlink Software
- GPS & Handheld Device Proficiency